

MSFC Safety *Bulletins*

JAZ POWER SUPPLY RECALL

In cooperation with the U.S. Consumer Products Safety Commission (CPSC), Iomega Corporation is recalling 60,000 power supply units (PSUs) provided by Cortech Systems and included with Iomega external Jaz drives. Customers who purchased a Jaz 2GB drive or remanufactured Jaz 1GB drive, or purchased a replacement or supplemental PSU, on or after September 1, 1998 may possibly have one of the affected power supplies.

The power supply unit is the black box located along the power cord. **The plastic PSU case may separate and expose internal electronics, which could potentially cause an electrical shock hazard to someone handling the power supply unit.** Iomega discovered this problem in the process of shipping units. Iomega and the CPSC are not aware of any injuries resulting from this situation.

Iomega has developed an exchange program for customers with affected PSUs that is designed to be as convenient as possible for Jaz drive owners. Iomega's goal is to send replacement PSUs to U. S. customers within two to five business days and to international customers within one to two weeks after receipt of an exchange request. Packaging with return postage pre-paid will be provided to customers for the return of affected PSUs. Due to the possible safety issue, Iomega asks that you please inform us if you have an affected PSU and return the affected PSU(s) once you receive replacement(s). Iomega apologizes for any inconvenience the recall may cause its Jaz drive owners.

*** HOW TO REQUEST AN EXCHANGE ***

Go to <http://specials.iomega.com/X?/4690-5267550/exchange> and complete "How to tell if my PSU is affected." If your PSU is affected and should be exchanged, you will be served a form to submit your name and pertinent information, or

Call Iomega's PSU-exchange hotline 1-800-781-3296. It is open 24



hours a day, 7 days a week. You will be guided through a process to determine whether or not your PSU is affected. If your PSU is affected and should be exchanged, you will be asked for information needed to exchange the affected PSU.